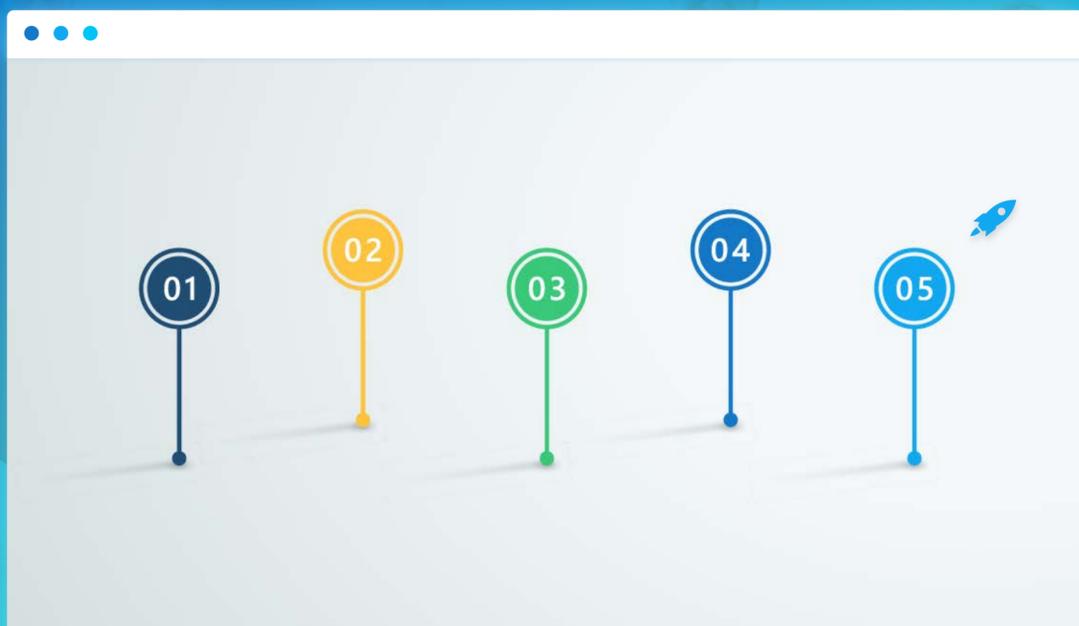


BlueJeans Quick Start

Jumpstart your launch and see quick success



Quick Start is a 4-5 week launch package that will guide you through a swift and successful deployment. It consists of one-on-one consultations, setup and configuration guidance, and hands-on training – all in one convenient package. Quick Start will accelerate your deployment and ensure long-lasting results for your enterprise.

Why Quick Start?

BlueJeans is easy to deploy, but there are some key best practices and steps to follow to achieve fast results and long-term success. A successful BlueJeans rollout focuses on driving adoption and helping users see the benefits of video. In addition to providing the expertise to properly set up BlueJeans in your environment, Quick Start program incorporates change management best practices to enable your users to embrace using video at work. The Quick Start program is also free of charge to you.

Services Overview

The Quick Start program will guide you through all stages of onboarding, offering weekly checkpoints, training consultation, training delivery upon request, and a technical consultation with an engineer, if required.

An Onboarding Program Manager will be your personal guide to take you through recommended steps and best practices while helping eliminate delays and risks. Once you have completed the launch, a Customer Success Manager will partner with you to provide ongoing guidance so you continue to see great value from BlueJeans.

Deployment Schedule

- **Week 0:** In the week prior to finalizing the agreement, introductory meeting with BlueJeans Onboarding Program Manager and Customer Success Manager
- **Week 1:** Kickoff meeting to establish an onboarding plan, review technical setup, and launch details
- **Week 2:** Follow-up to the kickoff to ensure everything is on track. If required, customized live training or a technical consultation with a support engineer will be scheduled
- **Week 3-4:** Launch Readiness checkpoint to ensure you are ready for go live
- **Week 4-5:** Launch! Deliver training (if required), launch activities, and communications
- **Week 6-7:** Launch retrospective meeting